

ARRIVAL & DEPARTURE GUIDE

Detailed arrival/departure and ground experience information to help you prepare for your next mission with us.

LPFR/FAO

FARO International Airport

PREPARED BY

UNIVERSAL AVIATION

24/7 SUPPORT

+351 28 915 02 00

Updated 11.20.25

ARRIVAL PROCEDURES

PASSENGERS AND CREW ARRIVALS

Passenger Arrival

Upon arrival, Universal Aviation staff will warmly greet passengers as they disembark. Passengers will be transferred in an executive van directly to the terminal entrance, followed by a brief walk to the arrivals exit. During this walk through the terminal, passengers will proceed through immigration and customs. The entire process typically takes around 10 minutes from aircraft arrival to exiting the airport. Universal Aviation staff will handle and transport all luggage to the awaiting vehicle.

Crew Arrival

Universal Aviation staff will meet and assist crew members, addressing any service requests before their departure. Crew members will be transported in an executive van to the terminal, where they will have a short walk to clear customs and immigration. The process takes approximately 10 minutes from aircraft arrival to exiting the terminal. Luggage assistance is available upon request, and staff will transport luggage to the crew's designated vehicle.

PASSENGERS WITH DISABILITIES

WHEELCHAIR AVAILABLE

A wheelchair is available upon request. Universal Aviation staff will assist passengers with disabilities; however, please note that Faro Airport does not provide services for General Aviation passengers who cannot walk down the stairs with assistance.

LUGGAGE

HANDLED BY UNIVERSAL STAFF

Universal Aviation staff will handle luggage and ensure safe transport via a dedicated vehicle. Customs officials may perform random checks, and passengers are required to accompany their luggage throughout the process, as mandated by Portuguese authorities. Luggage remains secure at all times. Upon departure, Universal Aviation staff will load luggage into the designated vehicle.

AIRCRAFT PARKING

Our team coordinates directly with Airport Operations upon receiving the operator's formal handling request.

PASSENGER & CREW GROUND TRANSPORTATION

All transportation arrangements can be made upon request, with transfer details provided in advance.

PET ARRIVALS

PERMITTED WITH VALID DOCUMENTATION

Pets require official documentation. Veterinary services are available only upon request. For details, visit: <https://www.dgav.pt/vaiviar/conteudo/animais-de-companhia/>.



DEPARTURE PROCEDURES

PASSENGERS AND CREW DEPARTURES

Universal Aviation staff will meet passengers and crew in the departures area. Passengers will be escorted through security, immigration, and customs before being transported in an executive van to the aircraft. This process takes approximately 10 minutes from the transport vehicle to the aircraft.

Crew members will follow a similar process, typically taking 5-10 minutes from vehicle arrival to aircraft boarding. Luggage assistance is available upon request.

PASSENGERS WITH DISABILITIES

WHEELCHAIR AVAILABLE

Assistance is available upon request for boarding and transportation to the aircraft.

LUGGAGE

HANDLED VIA A UNIVERSAL STAFF MEMBER

Universal Aviation staff will securely handle luggage. Passengers must accompany their luggage through customs before it is loaded onto the aircraft.

PET DEPARTURES

PERMITTED WITH VALID DOCUMENTATION

Veterinary checks are required for departing pets. For details, visit:

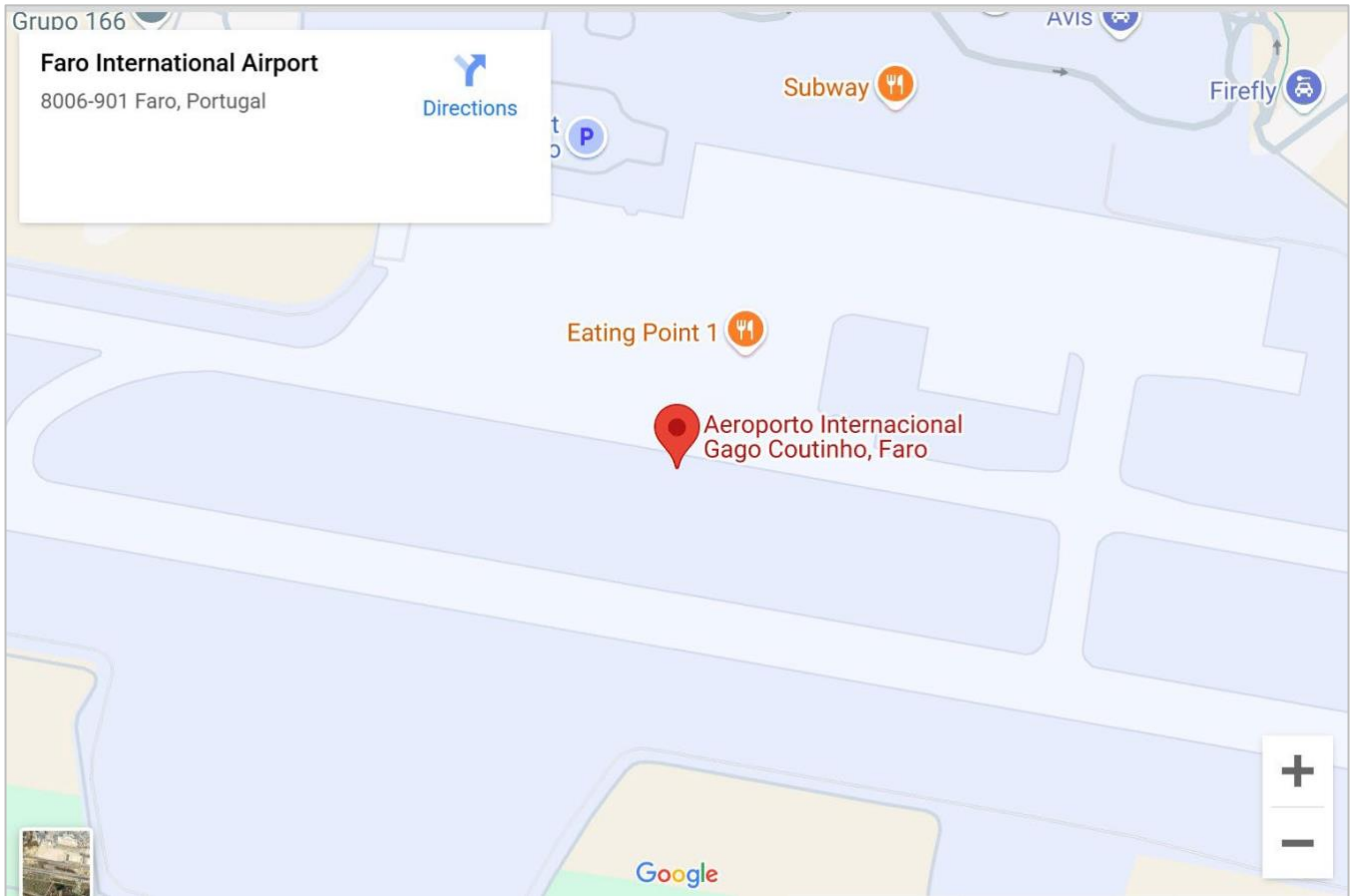
<https://www.dgav.pt/vaiviar/conteudo/animais-de-companhia/>.



GROUND TRANSPORTATION

A DIRECTIONS TO THE AIRPORT FOR DRIVERS

AIRPORT ADDRESS: 8006-901 Faro, Portugal



Universal Aviation staff will greet passengers and crew in the departures area. For efficient assistance, we kindly ask that all passengers and crew contact Universal Aviation at least 20 minutes prior to arriving at the departure area.



