

ARRIVAL & DEPARTURE GUIDE

Detailed arrival/departure and ground experience information to help you prepare for your next mission with us.

LPPR/OPO

Aeroporto Francisco Sá Carneiro

PREPARED BY
UNIVERSAL AVIATION

24/7 SUPPORT
+351 22 098 76 00



ARRIVAL PROCEDURES



PASSENGER AND CREW ARRIVALS

A Universal Aviation staff member will greet passengers and crew upon arrival at Aeroporto Francisco Sá Carneiro (LPPR/OPO). Passengers will be transported via van based on flight type:

- **Schengen Flights** – Passengers are escorted to the VIP Terminal.
- **Non-Schengen Flights** – Passengers are transported to the Main Terminal for passport and customs clearance before exiting through the VIP Terminal.

Crew members are escorted from the aircraft to the main terminal.

AIRCRAFT PARKING

Aircraft parking stands are available; however, towing is not provided.

PASSENGERS WITH DISABILITIES

WHEELCHAIRS ARE AVAILABLE

Wheelchairs are available upon request. Universal Aviation staff will assist passengers with disabilities throughout the arrival process.

LUGGAGE

HANDLED BY UNIVERSAL STAFF

A Universal Aviation staff member will handle all luggage from the aircraft to passengers' ground transport vehicles. Customs officials may conduct random inspections.

PET ARRIVALS

PERMITTED AND REQUIREMENTS

Pets are allowed with official documentation. For more information, consult the Portuguese Veterinary Authority's website: <https://www.dgav.pt/vaiviajar/conteudo/animais-de-companhia/>.

DEPARTURE PROCEDURES

PASSENGERS AND CREW DEPARTURES

Passengers board through the VIP Terminal, located in a separate building under the ATC control tower, adjacent to the main terminal.

- **Non-Schengen Flights** – Passengers must clear immigration at the Main Terminal before departure.
- **Schengen Flights** – Crew meets at the Universal Aviation office (P5-Edifício das Companhias).
- **Non-Schengen Flights** – Crew meets at the Main Terminal (Departures Level).

PASSENGERS WITH DISABILITIES

WHEELCHAIRS ARE AVAILABLE

A wheelchair is available upon request. A Universal Aviation staff member will assist passengers with disabilities in boarding the aircraft.

LUGGAGE

HANDLED VIA A UNIVERSAL STAFF MEMBER

A Universal Aviation staff member will handle and transport luggage from the transport vehicle to the aircraft. Customs officials may conduct random luggage scans, and passengers must accompany their luggage during this process as required by Portuguese authorities.

PET DEPARTURES

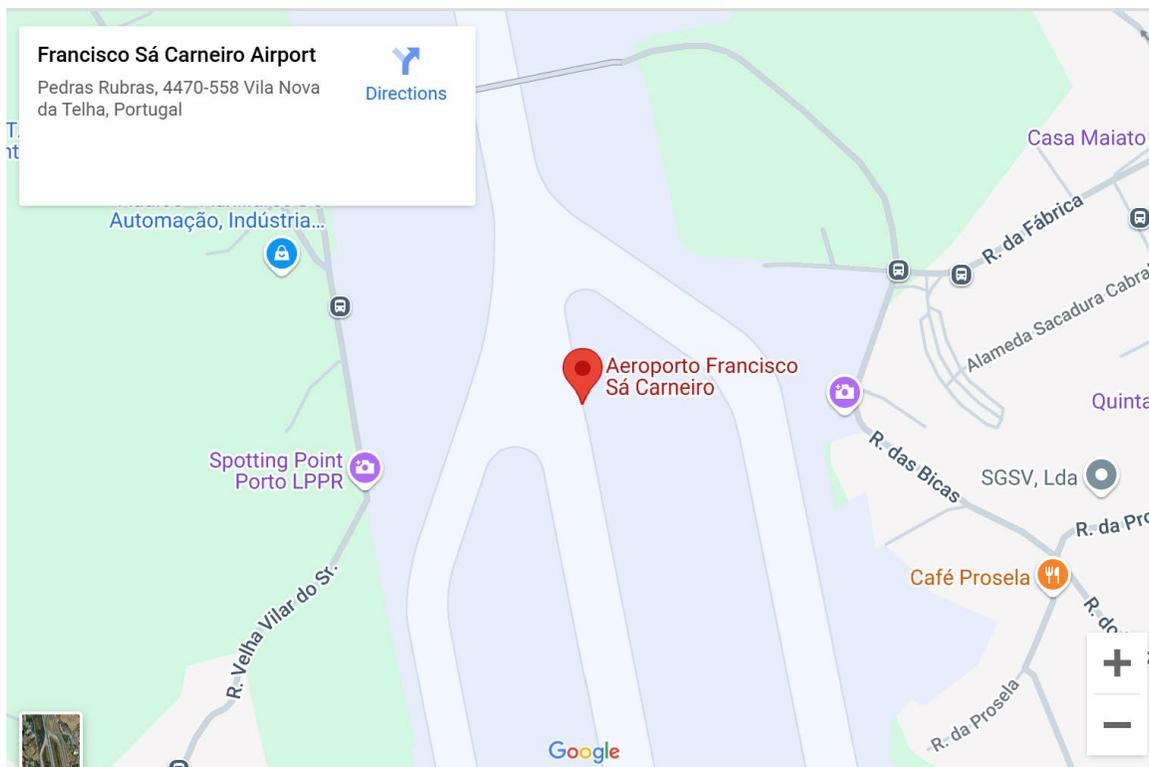
PET PERMITS AND REQUIREMENTS

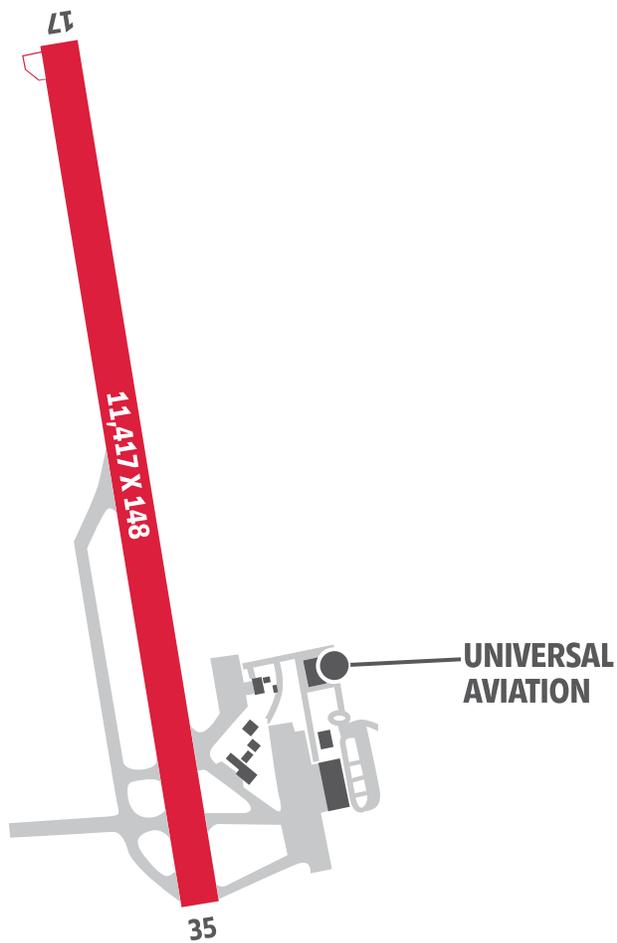
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GROUND TRANSPORTATION

DIRECTIONS TO THE AIRPORT FOR DRIVERS

AIRPORT ADDRESS: Aeroporto Sá Carneiro, Apartado 49 4471-905 Maia





USEFUL LINKS & RESOURCES

- [FEASIBILITY - IQ - MISSION PLANNING INTELLIGENCE](#)
- [TRIP SUPPORT](#)