

# ARRIVAL & DEPARTURE GUIDE

Detailed arrival/departure and ground experience information to help you prepare for your next mission with us.

## **MDBH/BRX**

Maria Montez International Airport

**PREPARED BY**  
UNIVERSAL AVIATION

**24/7 SUPPORT**  
+1 (809) 884-4576



# ARRIVAL PROCEDURES



## PASSENGERS AND CREW ARRIVALS

### IMMIGRATION AND CUSTOMS PROCESS

Upon arrival, a Universal Aviation staff member will greet passengers and crew as they disembark the aircraft. They will be escorted to the CIQ area for processing with the assistance of our staff.

Inside the Terminal, a staff member will collect everyone's passports and present them to the customs and immigration officers. They will process all luggage through security and customs. After all passengers and crew members clear customs, security, and immigration, a Universal staff member will escort them to meet their ground transport vehicle at the landside entrance of the Terminal.

For international flights it can take up to 30 minutes to disembark the aircraft and pass through CIQ. For domestic flights it can take about 15 minutes to get processed.

Ground transport vehicles and drivers will be waiting outside the Terminal, landside. We will stay in contact with the driver to ensure passengers and crew have a smooth pick-up.

## PASSENGERS WITH DISABILITIES

### WHEELCHAIR AVAILABLE

A staff member will assist passengers with disabilities in deplaning the aircraft. Request a wheelchair prior to arrival to avoid any delays.

## PET ARRIVALS

### PERMITTED WITH VALID DOCUMENTATION

Pets allowed in the Dominican Republic include cats, dogs, household birds, hamsters, guinea pigs, ferrets, non-poisonous reptiles, pot belly pigs, rabbits, and tropical fish. All pets must have the appropriate documentation from a licensed Veterinarian. Pet's original health certificate must include the license number and signature of the veterinarian. **The certificate and pet's treatment must not be older than 15 consecutive days after being issued, or it will not be valid.** Each animal will be charged a USD 10.00 fee per entry.

# DEPARTURE PROCEDURES

## PASSENGER AND CREW DEPARTURES

### MUST MEET AT THE ENTRANCE OF THE TERMINAL

On average, the entire departure process for passengers and crew can take up to 30 minutes for international flights and 15 minutes for domestic flights. A Universal Aviation staff member will be waiting for passengers and crew members at the entrance of the Terminal. Once everyone is cleared from security and immigration, they will be escorted to the aircraft.

## LUGGAGE HANDLING

All bags and luggage pieces are received at the entrance of the Terminal. A Universal Aviation staff member will take everyone's luggage to the CIQ area. Once passengers and crew members are cleared, our staff will transport all luggage to the aircraft for loading.

## PET DEPARTURES

### PERMITTED WITH VALID DOCUMENTATION

Pet's original health certificate must include the license number and signature of the veterinarian. **The certificate must not be older than 15 consecutive days after being issued, or it will not be valid.**

- Rabies vaccination must not be older than one year.
- Each animal will be charged a USD 10.00 fee per exit.

## PASSENGER GROUND TRANSPORTATION

**ADDRESS FOR DRIVERS:** Maria Montez International, Barahona 81000, Dominican Republic



## USEFUL LINKS & RESOURCES

- [DOMINICAN REPUBLIC, BARAHONA \(MDBH\) INFORMATION](#)
- [GLOBAL GROUND HANDLING NETWORK](#)
- [FEASIBILITY - IQ - MISSION PLANNING INTELLIGENCE](#)
- [BUSINESS AVIATION DESTINATION GUIDE 2022 FOR THE DOMINICAN REPUBLIC](#)
- [RESOURCES IN LATIN AMERICA](#)
- [TRIP SUPPORT](#)