

ARRIVAL & DEPARTURE GUIDE

Detailed arrival/departure and ground experience information to help you prepare for your next mission with us.

MDCY/AZS

Samana el Catey International Airport/President Juan Bosch International Airport

PREPARED BY
UNIVERSAL AVIATION

24/7 SUPPORT
+1-809-902-7452

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An Evans Aviation Company



ARRIVAL PROCEDURES

PASSENGERS AND CREW ARRIVALS

IMMIGRATION AND CUSTOMS PROCESS

Upon arrival, Universal Aviation staff will greet passengers and crew planeside and escort them directly to our onsite CIQ area within the Universal Aviation FBO.

Our team will handle all luggage and documentation and coordinate the customs and immigration process efficiently and privately.

Passengers and crew typically complete all formalities within 10–15 minutes.

Once cleared, a staff member will escort them to their awaiting ground transportation, ensuring a smooth and seamless transition from aircraft to destination.

PASSENGERS WITH DISABILITIES

WHEELCHAIR AVAILABLE

A staff member will assist passengers with disabilities in deplaning the aircraft. Request a wheelchair prior to arrival to avoid any delays.

PARKING

Upon landing, the captain will follow the TWR instructions to the ramp. Once on the ramp, the pilot will be guided to the aircraft's assigned parking spot.

PET ARRIVALS

PERMITTED WITH VALID DOCUMENTATION (NO OLDER THAN 15 DAYS)

Pets allowed in the Dominican Republic include cats, dogs, household birds, hamsters, guinea pigs, ferrets, non-poisonous reptiles, pot belly pigs, rabbits, and tropical fish. All pets must have the appropriate documentation from a licensed veterinarian. The pet must have an original health certificate that is **not older than 15 days** old and it **must include the license number and signature of the veterinarian**. Each animal will be charged a USD 10.00 fee per entry.



DEPARTURE PROCEDURES

PASSENGERS AND CREW DEPARTURES

MUST MEET AT THE ENTRANCE OF THE FBO

On average, the entire departure process for passengers and crew can take up to 15 minutes if all documents are in order. A Universal Aviation staff member will be waiting for passengers and crew members at the entrance of the FBO. Our staff will transport all luggage pieces to the CIQ area and will process all luggage through security and customs while passengers and crew watch. Once everyone is cleared from security and immigration, they will be escorted to the aircraft.

LUGGAGE HANDLING

All bags and luggage pieces are received at the entrance of the Main Terminal. A Universal Aviation staff member will take everyone's luggage to the CIQ area. Once passengers and crew members are cleared, our staff will transport all luggage to the aircraft for loading.

PET DEPARTURES

PERMITTED WITH VALID DOCUMENTATION

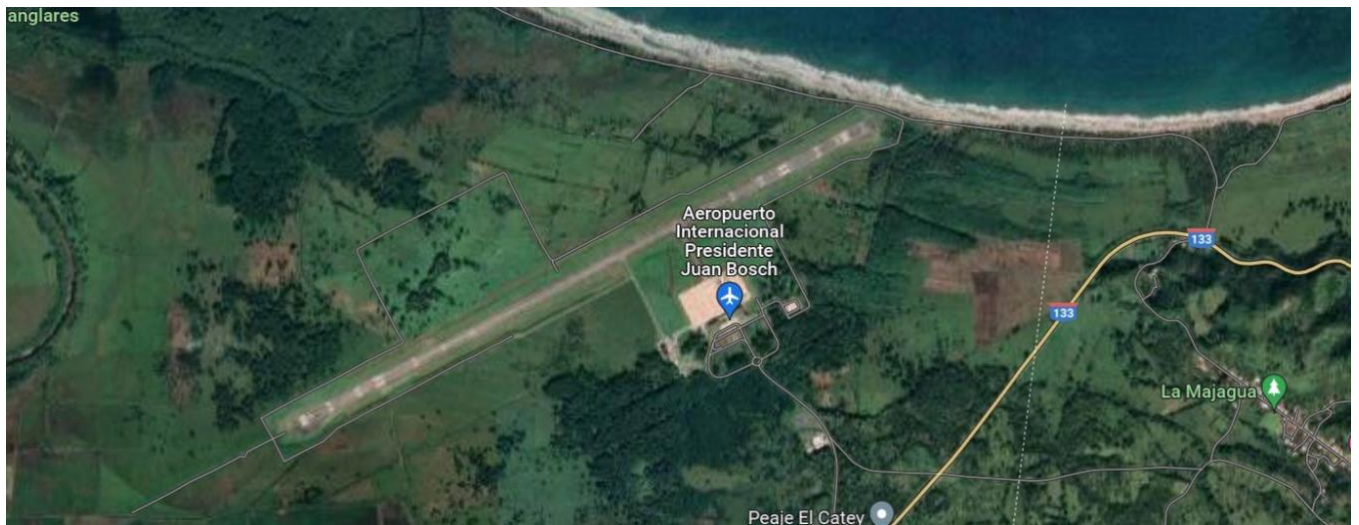
Pet's original health certificate must include the license number and signature of the veterinarian. The certificate must not be older than 15 consecutive days after being issued, or it will not be valid.

- Rabies vaccination must not be older than one year.
- Each animal will be charged a USD 10.00 fee per exit.

PASSENGER GROUND TRANSPORTATION

ADDRESS FOR DRIVERS: El Catey, Samana, 32000

PRESIDENT JUAN BOSCH INTERNATIONAL AIRPORT (MDCY) MAP



MAIN TERMINAL AT (MDCY)



USEFUL LINKS & RESOURCES

- [Universal Aviation Dominican Republic, Samana \(MDCY\) – Online](#)
- [All Universal Aviation Locations in the Dominican Republic – Online](#)
- [Business Aviation Destination Guide – Dominican Republic](#)