

ARRIVAL & DEPARTURE GUIDE

Detailed arrival/departure and ground experience information to help you prepare for your next mission with us.

SBEG/MAO

Manaus International Airport – Eduardo Gomes

PREPARED BY

UNIVERSAL AVIATION

24/7 SUPPORT

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ARRIVAL PROCEDURES



PASSENGERS AND CREW ARRIVALS

INTERNATIONAL ARRIVALS: TERMINAL 01

Upon arrival, crew and passengers will disembark the aircraft. A Universal staff member will be waiting with a vehicle to take everyone to Terminal 1 for CIQ processing. It will be approximately 45 minutes from the aircraft to exit the airport. We will keep in contact with your drivers and ensure you have a smooth pick-up.

Passengers and crew will be escorted to the CIQ area, and they will be subject to security inspection. All carry-on bags will be inspected, and passengers will be scanned with metal detectors. If any forbidden item is found, it will be kept by security agents, sealed, and returned to the owner outside the security area. We will have to cross the domestic arrivals corridor. For that reason, one of the airport security agents will escort us to avoid encountering commercial airline passengers.

PASSENGERS WITH DISABILITIES

WHEELCHAIR AVAILABLE

A staff member will assist passengers with disabilities in deplaning the aircraft. A Universal Aviation van will be waiting to transport the passenger to the Main Terminal. Request a wheelchair prior to arrival to avoid any delays.

LUGGAGE

HANDLED VIA A UNIVERSAL STAFF MEMBER

All luggage must be offloaded from the aircraft upon arrival and checked in customs via the Terminal. A staff member will take the luggage to the Terminal in the customs sector. We will wait for passengers to collect the luggage and pass through with them. A staff member will assist passengers and crew through the entire arrival process.

PET ARRIVALS

PERMITTED

A current International Veterinary Certificate/PET passport issued or endorsed by an Official Veterinarian from the country's Veterinary Authority is required. [Learn about Brazil's requirements per animal](#). Pet tutor's document (passport).

DEPARTURE PROCEDURES

PASSENGER AND CREW DEPARTURES

INTERNATIONAL CREW DEPARTURES: TERMINAL 1, ARRIVAL FLOOR – CHARLIE GATE

The crew meeting point is at Terminal 1, on the arrival floor at Charlie Gate. A Universal Aviation staff member will meet the crew at the entrance door. The PIC will be escorted to the customs office with the signed GENDECs and signed passports in order for a customs officer to grant the approval of the crew and passengers to enter the restricted area.

Meanwhile, the crew will wait at the Terminal for about 10 minutes for the PIC to return. On average, from the airport entrance to the aircraft, it will take about 20 minutes.

INTERNATIONAL PASSENGERS' DEPARTURES: Terminal 1 - Arrival floor – Exit A

Passengers should meet at Terminal 1 on the Arrival Floor by Exit A. A Universal staff member will be waiting to escort you to the waiting area. During the boarding process, passengers will be able to wait at Terminal 1 while they wait for final aircraft preparations. On average, the entire process takes approximately 15 minutes from the airport entrance to the aircraft.

PASSENGER AND CREW GROUND TRANSPORTATION

GROUND TRANSPORT

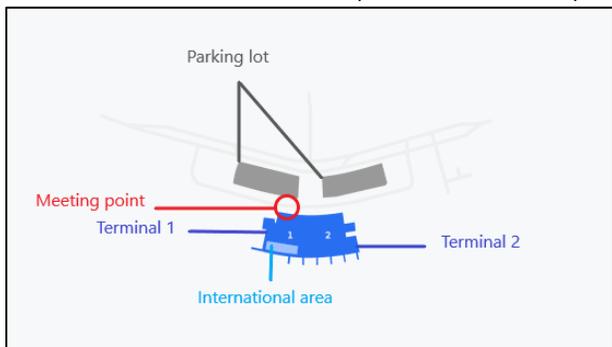
PASSENGER AND CREW

Ground transportation must be requested at least 24 hours in advance.

AIRPORT ADDRESS

Av. Santos Dumont, 1350 – Terminal 1, Área de Operações, Sala 32, Brazil

MEETING POINT: TERMINAL 1, ARRIVALS FLOOR, GATE C



USEFUL LINKS & RESOURCES

- [MANAUS, BRAZIL \(SBEG\) INFORMATION](#)
- [BRAZILIAN OPERATIONS CENTER](#)
- [HOW TO BRING A PET TO BRAZIL](#)
- [FEASIBILITY - IQ - MISSION PLANNING INTELLIGENCE](#)
- [TRIP SUPPORT](#)