

ARRIVAL & DEPARTURE GUIDE

Detailed arrival/departure and ground experience information to help you prepare for your next mission with us.

LTBA/ISL

Ataturk Airport

PREPARED BY

UNIVERSAL AVIATION

24/7 SUPPORT

+90-212-6032577

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An Evans Aviation Company

ARRIVAL PROCEDURES

PASSENGERS AND CREW ARRIVALS

Upon arrival, passengers will be greeted by a Universal Aviation staff member as they disembark. Passengers and crew will be escorted to the entrance of the General Aviation Terminal for CIQ processing.

After all, passengers and crew have been cleared from customs and immigration, they will be allowed to leave the airport. A staff member will escort them to meet their ground transportation vehicle by the entrance.

It can take up to 20 minutes to disembark the aircraft, pass through customs, and leave the airport in their ground transportation vehicle. We will stay in contact with the ground transport driver to ensure passengers have a smooth pick-up.

VISA EXCEPTIONS FOR CREW

Crew members of the Operating Crew who hold a valid crew ID Card and valid passport can stay in Istanbul for a maximum of 5 days (120 Hours) without a visa. A pilot license is not accepted as a substitute for a crew ID card.

LUGGAGE HANDLING

All bags and luggage are received at the entrance of the General Aviation Terminal. A Universal Aviation staff member will take everyone's luggage to the security check area. Once passengers and crew members are cleared, our staff will transport all luggage to their ground transport vehicles.

PASSENGERS WITH DISABILITIES

WHEELCHAIR AVAILABLE

A staff member will assist passengers with disabilities in deplaning the aircraft. A Universal Aviation van will be waiting to transport the passenger to the General Aviation Terminal. Request a wheelchair prior to arrival to avoid any delays.

COVID-19 SAFETY

Contact your Universal Aviation representative for the most current Covid-19 updates and regulations.

PARKING

ASSIGNED UPON ARRIVAL

The airport will assign aircraft parking. A Marshall will be waiting to direct the aircraft to its designated parking spot.

PET ARRIVALS

PERMITTED WITH VALID DOCUMENTATION

Passengers may bring dogs, cats, and birds (parrot, parakeet, canary, etc.) into Türkiye with the appropriate documentation. Pets are required to have a Certificate of Veterinary Inspection before entering Türkiye. All pets must be free of evidence of disease communicable to humans when examined at the port of entry. Pets less than three months are exempt from this requirement. Contact a Universal Aviation staff member for additional information.



DEPARTURE PROCEDURES

PASSENGERS AND CREW DEPARTURES

MUST MEET AT THE GENERAL AVIATION TERMINAL

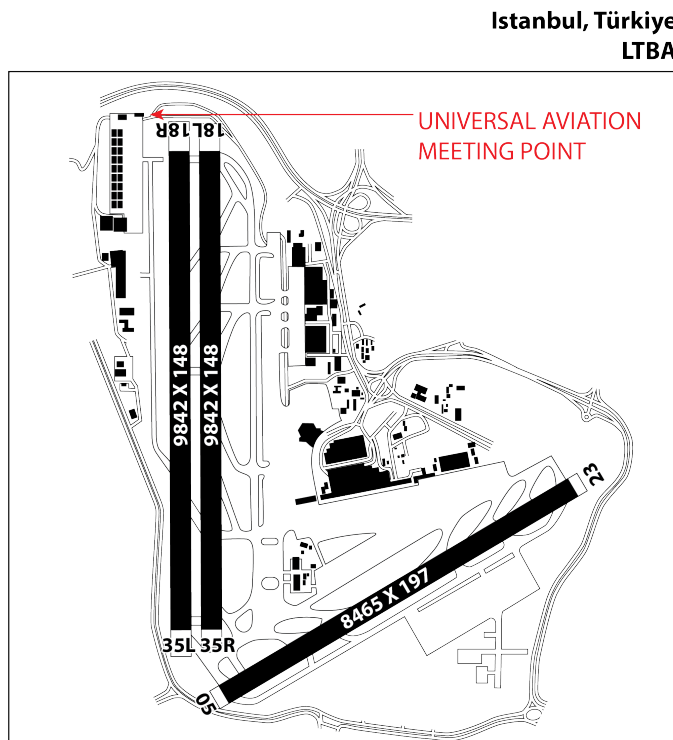
On average, the entire departure process for passengers and crew can take up to 20 minutes if all documents are in order. A Universal Aviation staff member will be waiting for passengers and crew members at the entrance of the GAT. Everyone will be escorted through security and immigration with the assistance of a staff member. Once everyone is cleared from security and immigration, they will be transported via a Universal vehicle to their aircraft.

LUGGAGE HANDLING

All bags and luggage are received at the entrance of the General Aviation Terminal. A Universal Aviation staff member will take everyone's luggage to the security check area. Once passengers and crew members are cleared, our staff will transport all luggage to the aircraft.

GROUND TRANSPORTATION

ADDRESS FOR DRIVERS: Yeşilköy, 34149 Bakırköy İstanbul, Türkiye



Map not to scale. Not to be used for navigational purposes.

USEFUL LINKS & RESOURCES

[ISTANBUL, TÜRKİYE \(LTBA\) INFORMATION GLOBAL GROUND HANDLING NETWORK](#)

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