

Jason Hayward

General Manager | London Stansted Airport (EGSS)

UNIVERSAL® EMPLOYEE SINCE 1999

Veteran. Leader. Advocate.

- Entered aviation in 1987 with the Royal Air Force
- Nearly 40 years of experience in leadership and ground handling
- Known for staying calm and finding creative solutions in high-pressure situations
- Chairman – BBGA UK FBO Committee
- Active liaison with the UK CAA, DFT, and Home Office
- Passionate about mentoring and operational excellence

Career Highlights

- Managed Steve Jobs' UK arrival for the original iPhone launch
- Orchestrated short-notice presidential press conference inside Universal's FBO
- First-hand experience with top-tier high-traffic events: Olympics, World Cups, political summits
- Helped reform UK immigration laws to ease access for air ambulance operations
- Regular presenter at national and global aviation events



Jason Hayward (cont.)

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Philosophy & Personality

- Practices patience, empathy, and steady leadership
- Believes success is rooted in understanding people
- Motto in practice: “It’s all about people.”

Fun Facts

- Largest aircraft handled: AN124 & B747-400
- Most aircraft handled in a single day: 45
- Most luggage handled: 800 suitcases onto a single aircraft
- Most memorable request: Coordinate the delivery of 10,000 eggs, 8 tons of applewood, and an 8-ton bronze horse
- Side hustle/hobby: Beekeeper



WHAT MOTIVATES ME?



Helping our team thrive and solve problems creatively—that’s what drives me.



An Evans Aviation Company